

SYSTEM FOR PROMOTING ENGINEER CAPABILITY FOR ISSUE SOLUTIONS

Abstract of the Disclosure

5           A system is disclosed for a user of an organization to  
promote engineer capability of issue solution comprising an  
expert system processing request transmitted by a user, a  
training center is coupled to the expert system to provide  
training materials and programs. A solution model database  
10 is coupled to the expert system for the user to access solution  
example, thereby increasing the capability of solving problem.  
A technical document center is coupled to the expert system  
for storing technical literatures. An engineer query system  
is coupled to the expert system for the user to search any  
15 process data and information. Customer presentation material  
is coupled to the expert system and a project management system  
is connected to the expert system to help the user to build  
new action solutions.